



Patent
Attorney's Docket No. WMA-96-015AA

#16/B
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[Signature]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)
Penina KATZ) Group Art Unit: 2764
Application No.: 09/311,674) Examiner: K. Choi
Filed: May 13, 1999)
For: TELEPHONE BASED PERSONNEL)
TRACKING SYSTEM)

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OFFICE OF PETITIONS

AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Office Action of April 11, 2001, please amend this application
as follows:

IN THE CLAIMS:

Please amend claims 1, 7-9, 16, 17, 24-29 as shown in the marked-up copy
submitted as an Appendix herewith, as follows:

08/14/2001 GTEFFERA 00000016 132491 09311674

03 FC:103 54.00 CH
04 FC:102 240.00 CH